



WARRANTY CLAIM

WARRANTY CLAIM REQUEST FORM

Date Requested:

Do you require: (See Warranty Statement for complete details)

Advanced Replacement? YES Direct Replacement? YES

WC#

1: CUSTOMER INFORMATION: (Please fill in as many fields as possible. If you do not have an answer please fill in field with "N/A")			
1.1 Boat Name	1.2 Boat Manufacturer	1.3 LOA	1.4 Hull#
1.5 Repairing Dealer Name	1.6 Tel#	1.7 Email	
1.8 Installer Name	1.9 Tel#	1.10 Email	
1.11 Original Dealer/Installer	1.12 Tel#	1.13 Email	
1.14 Customer/Owner/Capt Name	1.15 Tel#	1.16 Email	
1.17 Location Address	1.18 Yard Name	1.19 Has the boat been hauled? YES <input type="checkbox"/> NO <input type="checkbox"/>	

2: LIGHT INFORMATION:					
2.1 Product Description	2.2 Color	2.3 Qty	2.4 Serial Code(s)	2.5 Syst. Voltage	2.6 Purchase Date
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3: GENERAL DESCRIPTION OF PROBLEM: (Include all details of the failure(s)/problem(s). Include any troubleshooting guidelines followed)

4: GENERAL INSTALLATION QUESTIONS:					
4.1 Have the lights always had the problem?	YES <input type="checkbox"/> NO <input type="checkbox"/>	4.7 Do you have a OceanLED fused Junction Box installed?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
4.2 Does the problem affect all of the lights?	YES <input type="checkbox"/> NO <input type="checkbox"/>	4.8 Are the lights connected to a bonding system?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
4.3 How many lights are on the boat?		4.9 What is the cable size used and its length from source to driver?			
4.4 How many lights per fuse/breaker?		4.10 For Pro Series Bronze lights; have you run troubleshooting on the system and rearranged drivers and cables to see if the problem is with the lights or the drivers?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
4.5 What is the capacity of the fuse/breaker?		4.11 For Amphibians; have you checked that the power cable is clean and there is no corrosion on the connection?	YES <input type="checkbox"/> NO <input type="checkbox"/>		
4.6 Is there an OceanLED supplied fuse installed between power source and driver?	YES <input type="checkbox"/> NO <input type="checkbox"/>	4.12 Have you checked all the connections to make sure they are secure and free from corrosion?	YES <input type="checkbox"/> NO <input type="checkbox"/>		

5: LEGAL:

5.1 I hereby state that all of the information completed on this form is truthful and that I have completed all of the standard troubleshooting practices as outlined in the OceanLED troubleshooting guidelines.

5.2 Failure to complete the guidelines or supply accurate or fraudulent information may lead my warranty claim being declined on certain parts.

5.3 OceanLED reserves the right to repair, replace or reject at their own discretion my part(s) returned to their office for warranty consideration.

5.4 Original purchase information must be supplied at time of warranty claim form submission. Failure to provide proof of purchase will void warranty.

5.5 Warranty period on all parts expires 2 years after original purchase. A copy of the original purchase receipt must accompany this form when returned.

5.6 Any parts returned to OceanLED without having been assigned a valid WC or RA number will be returned to sender unopened.

Signature - Click here to confirm all of the above: PRINT NAME:

SEND COMPLETED FORM TO:
EMAIL: warranty@oceanledusa.com
Fax: 954-523-2249



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Deerfield Beach, Florida 33442-3025
Questions? Tel: 954-523-2250